

Organizational Excellence

Objective:

Foster a culture of service through a commitment to excellence.

Strategy:

1. Constantly refine and evaluate our processes to ensure positive patient outcomes.

We will: Establish a consistent process to invite patient feedback.

2. Champion safety with a commitment to cause zero patient harm.

We will: Put safety first in all areas to mitigate errors and foster a culture of openness to promote growth and prevent harm.

3. Develop strong leaders who are focused on quality and patient safety.

We will: Provide a wide variety of quality training to leaders at all levels and in every department in order to inspire leaders to strive for best practice solutions.

Culture of Growth

Objective:

Meet the needs of our evolving community by continually enhancing and expanding our services.

Strategy:

1. Maintain a consistent approach to both internal and external marketing strategies to ensure service line visibility.

We Will: Strengthen our commitment to offering solutions that meet the changing needs of our community.

2. Recruit and retain highly qualified staff.

We will: Meet regional wage standards by offering competitive wages and provide opportunities for career development through training and advancement opportunities.

Delivering Value

Objective:

Provide the community with solutions that meet or exceed their expectations.

Strategy:

1. Provide best-practice patient centered care.

We Will: Consistently and reliably offer an outstanding patient experience from admission to discharge.

2. Utilize technology in order to provide the most up to date care.

We Will: Support continued advancements of IT infrastructure, medical equipment, and service-line offerings.

3. Consistent maintenance of our physical plant.

We Will: Maintain and sustain a proactive plan for hospital maintenance.



Strengthening the Community

Objective:

To be a consistent and reliable healthcare partner for all members of our community and beyond.

Strategy:

1. Collaborate with community stakeholders to better understand our healthcare needs.

We Will: Remain committed to strong performing partnerships with our local network of supporters.

2. Break down barriers to healthcare access.

We Will: Continuously seek to understand the needs of our community by offering education and healthcare solutions close to home.



LEVEL II STEMI CENTER

IDAHO TIME SENSITIVE
EMERGENCY SYSTEM



LEVEL III STROKE CENTER

IDAHO TIME SENSITIVE
EMERGENCY SYSTEM



LEVEL IV TRAUMA CENTER

IDAHO TIME SENSITIVE
EMERGENCY SYSTEM

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